Warranty bill (reserved by the user)

Name	
Address	
Phone No.	
Serial No.	
Purchase Date	
Invoice No.	
Name of the distributor	
	(seal)

YuppTV USA Inc.
11175 Cicero Drive, Suite 100 Alpharetta
GA 30022, USA
Tollfree : 1-866-663-7557

Warranty description

Available in U.S

Scope for Guarantees

1.In fifteen days from the date of purchase, the consumer could choose to return/replace or request to repair the product for any quality issues.
2.From the date of purchase, the host machine would be guaranteed for one year.
3.The warranty period of the remote controller is three months.

Scope for "Non-Guarantees"

1.The normal coating damage, discoloration, abrasion and depletion during the using of the product.
2.The machine fault caused by the disassembling or repairing by the consumer arbitrarily without the permission of the company or the inappropriate maintenance.
3.Faults and Damages caused to the machine by the reasons that are not the problem of quality of the product, like the natural disaster or force majeure.
4.The serial No. in the invoice and the warranty bill fulfilled by the consumer is different with the product No. itself.
5.The product certification and the tamper stickers are damaged.
6.There is no invoice or warranty bill, or the warranty bill is not fulfilled or sealed by the distributor.

The interpretation right of the above mentioned service clauses is owned by YuppTV USA Inc.

Noxious substance

The name of the component	The noxious substance or element					
	Pb	Hg	Cd	CR (Ⅵ)	PBB	PBDE
Enclosure subassembly	○	○	○	○	○	○
Mechanism subassembly	×	○	○	○	○	○
Power cord	○	○	○	○	○	○
Remote controller	○	○	○	○	○	○
Signal wire	×	○	○	○	○	○

○：This symbol means that the content of the noxious substance in the homogeneous material of this part is below the limited requirement regulated by SJ/T11363-2006.

×：This symbol means that the content of the noxious substance in at least one of the homogeneous material of this part is more than the limited requirement regulated by SJ/T11363-2006.

Remarks: the noxious substance indicated by the symbol of × is limited by the technology developing level, which could not be replaced or reduced in the current time. This machine would not be harmful to the health of the consumer under the normal using condition.
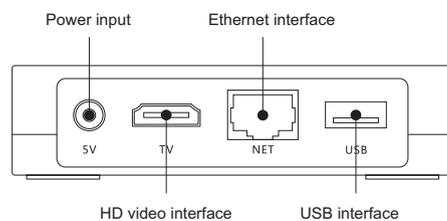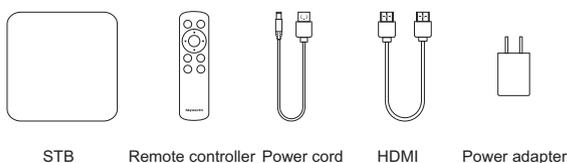
Specifications

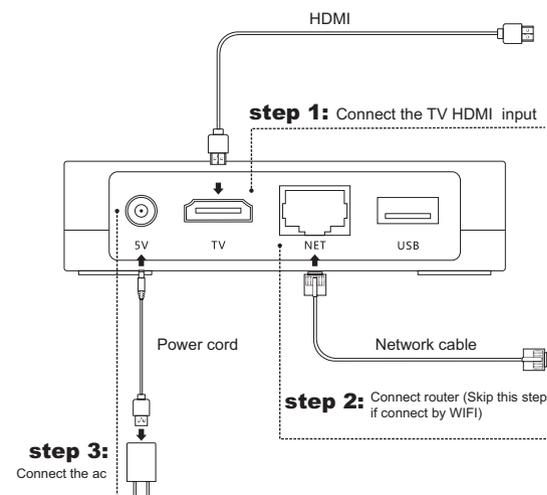|	
Name:	YuppTV Box
Model:	Y001
CPU:	ARM Cortex A9 (Dual-Core 1.5 GHZ)
Memory:	1GB
Flash memory:	4 GB
Power supply:	5V＝2A
Working environment:	Working temperature: 0℃--+45℃ moisture: <90%
	Storage temperature: -20℃---+45℃ moisture:<95%
Enterprise standard:	Q/SCWR 021-2013

Notice:
- It is mandatory to use the power adapter in order to prevent damages caused due to voltage fluctuation.
- There should be a clearance of 10 cm at least around the equipment. Do not cover it with the newspaper, etc.
- No water should be dropped or splashed on the equipment. Containers filled of water, like the flower vase, should not be put near or on the machine.
- Please keep the product away from the moist environment, solarization and high temperatures and away from the objects with Magnetic effect.
- Please avoid the enclosure and the input being scratched, and avoid the damage caused by the impact of dropping and throwing.
- Please do not dis-assemble this product arbitrarily. The repaire work should be operated by the technician authorized by our company only.

Packing details

STB   Remote controller   Power cord   HDMI   Power adapter

Power input   Ethernet interface

5V   TV   NET   USB

HD video interface   USB interface

How to Install

HDMI

step 1: Connect the TV HDMI input

5V   TV   NET   USB

Power cord   Network cable

step 2: Connect router (Skip this step if connect by WIFI)

step 3: Connect the ac

FAQ's

1. How can a consumer use the YuppTV Box to watch content?
Connect the YuppTV Box and the TV with HDMI. Plug the Box with a network cable or connect it with Wi-Fi. Follow the on-screen instructions to watch the content.

2. How can a consumer watch 3D-Content?
Please ensure that your TV is a 3D TV. Download any app that supports 3D streaming/ content from YuppTV store to enjoy 3D viewing experience.

3. How can the consumer check for the power supply to the box?
Please check if the power LED is on. If not, check for the powercord is connected properly, the contact is good and ensure the power socket is on.

4. How can the consumer deal with the condition of no response, blank screen and abnormal display after the startup of the machine?
Please check if the HDMI is connected correctly and the signal source of TV is switched to HDMI mode.

ENHANCE YOUR TV VIEWING EXPERIENCE

1. Quick Support Team Viewer App
Get remote Technical support for your YuppTV Box through Team Viewer App. YuppTV technicians can access your device and resolve any technical issues remotely

2. YuppTV Store
Get access to unlimted entertainment through the Apps available on YuppStore.

3. Media Center
With Media Center, you can access all your content on USB drive onto your Big screen. All you need is to connect your USB to YuppTVBox.